mproving safety and quality of care

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n this guide

- Outcomes:

lursing associates improve the quality of care by contributing to the continuous monitoring of people's experience of are. They identify risks to safety or
xperience and take appropriate action, putting the best interests, needs and preferences of people first.

Outcomes:

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he proficiencies identified below will equip the newly registered nursing associate with the underpinning knowledge nd skills required for their role in contributing to risk monitoring and quality of care.

t the point of registration, the nursing associate will be able to:

.1understand and apply the principles of health and safety legislation and regulations and maintain safe work and care nvironments

.2participate in data collection to support audit activity, and contribute to the implementation of quality improvement trategies

.3accurately undertake risk assessments, using contemporary assessment tools

.4respond to and escalate potential hazards that may affect the safety of people

.5recognise when inadequate staffing levels impact on the ability to provide safe care and escalate concerns ppropriately

.6understand and act in line with local and national organisational frameworks, legislation and regulations to report isks, and implement actions as instructed, following up and escalating as required

.7understand what constitutes a near miss, a serious adverse event, a critical incident and a major incident

.8understand when to seek appropriate advice to manage a risk and avoid compromising quality of care and health utcomes

.9recognise uncertainty, and demonstrate an awareness of strategies to develop resilience in themselves. Know how o seek support to help deal with uncertain situations

.10understand their own role and the roles of all other staff at different levels of experience and seniority in the event f a major incident.