

08 July 2024

Dear colleague

I'm writing to you with updates on a few aspects of our education quality assurance work.

I also wanted to update you that Helen Herniman has been appointed as Acting Chief Executive and Registrar at the NMC while recruitment of both the interim and permanent Chief Executive and Registrar takes place. Helen is the Executive Director of Resources and Technology Services and the Executive Lead for the People and Culture Review Investigations happening at the NMC.

### **Quality assurance services provider: transition arrangements**

We're progressing the arrangements for transition of education quality assurance services from Mott MacDonald to the Quality Assurance Agency (QAA). This will include all quality assurance activity including programme approval, major modification, and monitoring activity.

Many of you have submitted approval or modification events requests. We are sorry that you have not yet had the date of your event confirmed. This is dependent on QA visitor capacity, which will be confirmed once QAA have completed visitor selection. Confirming the event dates is QAA's priority – they will prioritise allocation of dates considering intended programme start dates, when the request was made, and the type of event requested.

We will keep you updated as QAA's preparation progresses. In the meantime, please continue to upload your evidence to QA link as per the normal process.

For more information, please see the attached FAQs which we will keep regularly updated as more information becomes available.

Our new partnership with the Quality Assurance Agency is an opportunity for us to also take a new approach to how we communicate with you. We have heard from many of you that you would like to hear from us more and have more opportunities to engage. We are looking at how we can improve in these areas.

### **Mandatory exceptional reporting**

We are grateful for the mandatory exceptional reporting returns we received following our letter in April 2024. We have made progress in analysing the high volume of information we received. This led to additional lines of enquiry that we are undertaking now to be able to finalise this work. We anticipate being able to complete this over the next month and we'll write to you in August with an update.

You can find supporting information on our website [here](#), including:

- [for reflection in nursing and midwifery practice](#)

- [for student supervision and assessment](#)
- [supporting information on indirect supervision](#)

If you have identified aspects that need early resolution following the mandatory exceptional reporting and have put in place any changes, please inform us.

### **Pre-2022 post-registration programme approval to be withdrawn**

We also wanted to remind you that we will be withdrawing the pre-2022 post-registration (SCPHN and community SPQ) standards on 31 August 2024. From 1 September 2024 all new post-registration students enrolling onto a post-registration programme will start a programme approved against the 2022 SCPHN standards or the 2022 Community nursing SPQ standards.

Students on existing programmes can still complete the programme they started. The process for uploading these students to the NMC database will be slightly different (more details below). Please contact the QA team before you plan to make the upload, we will update the system to facilitate this, and you will then have five working days to do so.

### **Student uploads**

We are aware of previous issues with AElS uploading student pass lists to the HEI portal due to unrecognised Academic routes/levels. The HEI portal verifies your programme information through the QA link and the Approved programmes webpage.

When uploading student pass lists, please ensure you select the correct 'Academic route/level'. If incorrect, you'll need to re-upload the list with the correct details. You can find the correct 'Academic route/level' on our website: [Approved programmes - The Nursing and Midwifery Council \(nmc.org.uk\)](#)

This information is also available in the QA Link under the Profile tab. Scroll down to the Programmes section to view your programme's 'Academic route/level'. Use this for the HEI portal data uploader.

### **Inactive programme records**

If you have students resuming a programme after a period of interrupted studies and that programme is no longer approved, please inform us so we can temporarily reactivate the programme for five working days. During this period, you can upload the student pass list to the HEI portal for those individuals. After five days, the programme will return to its inactive status.

I hope this information is helpful. If you have any questions about any of these updates, please contact our QA team: [QAteam@nmc-uk.org](mailto:QAteam@nmc-uk.org).

Kind regards

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