

The employer link service

The employer link service exists to help people who employ nurses and midwives to take action if they have concerns.

The employer link service can support you if:

- you want to know if it's appropriate to make a referral
- you need to know what information to provide to make a referral
- you need to know when to refer someone to us.

When to refer a nurse or midwife

We don't need to be involved every time you have a concern about a nurse or midwife. You may simply need to take local action through your own employment procedures, or provide further training.

Once you have evaluated a case, you can make a referral at any time, even if your own investigation is not complete. If you're not sure about whether or not to make a referral, we encourage you to call the advice line to talk to one of our experienced regulation advisers.

You must always report a case to us if you believe the conduct, competence, health or character of a nurse or midwife presents a risk to patient safety.



Learning and induction

We offer inductions about fitness to practise to senior members of the nursing and midwifery teams, including chief nurses, directors of nursing and heads of midwifery.

We also provide group learning sessions about fitness to practise and our other core regulatory functions, including the Code and our education standards.

Listening to you

We listen to feedback from you so we can find out more about local issues, and we take part in local health sector forums.

Your feedback helps us to improve the services we offer.

Call us on **020 7462 8850** to speak to one of our regulation advisers, or email us at **employerlinkservice@nmc-uk.org.**





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