

**Nursing and Midwifery Council
Investigating Committee**

**Interim Order Review Hearing
Tuesday, 21 October 2025**

Virtual Hearing

Name of Registrant:	Claire Louise Heller
NMC PIN:	95J0069E
Part(s) of the register:	Registered Nurse – Adult RNA – 27 September 1998
Relevant Location:	Berkshire
Panel members:	Neil Calvert (Chair, Lay member) Jane Hughes (Registrant member) Niall McDermott (Lay member)
Legal Assessor:	Andrew Reid
Hearings Coordinator:	Hamizah Sukiman
Nursing and Midwifery Council:	Represented by Zainab Mohamed, Case Presenter
Mrs Heller:	Not present and unrepresented at this hearing
Interim order to be reviewed:	Interim conditions of practice order (18 months)
Outcome of review:	Interim conditions of practice order confirmed

Decision and reasons on interim order

The panel decided to confirm the current interim conditions of practice order.

The panel has determined that the following conditions are proportionate and appropriate:

‘For the purposes of these conditions, ‘employment’ and ‘work’ mean any paid or unpaid post in a nursing, midwifery or nursing associate role. Also, ‘course of study’ and ‘course’ mean any course of educational study connected to nursing, midwifery or nursing associates.

1. You must limit your nursing practice to a single, substantive employer. This employer must not be an agency or a nursing bank.
2. You must immediately give a copy of these conditions to the organisation or person you work for.
3. You must not carry out any work which requires you to provide clinical care to individual patients, either directly or indirectly. You must not undertake a patient facing role.
4. You must meet with your line manager, mentor or supervisor every 2 weeks. Your discussion should include your general performance and [PRIVATE].
5. You must send a report to the NMC within 7 days of your next review from your line manager, mentor or supervisor commenting on your general performance and [PRIVATE].
6. [PRIVATE].

7. [PRIVATE].

8. [PRIVATE]

9. [PRIVATE]

a) [PRIVATE]

b) Compliance with these conditions.

You must send your case officer the report within 7 days prior to the next hearing.

10. You must keep us informed about anywhere you are studying by:

a) Telling your case officer within seven days of accepting any course of study.

b) Giving your case officer the name and contact details of the organisation offering that course of study.

11. You must tell your case officer, within seven days of your becoming aware of:

a) Any clinical incident you are involved in.

b) Any investigation started against you.

c) Any disciplinary proceedings taken against you.

12. You must allow your case officer to share, as necessary, details about your performance, your compliance with and / or progress under these conditions with:

a) Your employer.

b) Any educational establishment.

- c) Any other person(s) involved in your retraining and/or supervision required by these conditions.'

Unless Mrs Heller's case has already been concluded, this interim order must be reviewed before the end of the next six months and every six months thereafter. Additionally, Mrs Heller or the Nursing and Midwifery Council (NMC) may ask for the interim order to be reviewed if any new evidence becomes available that may be relevant to the interim order.

At any review a panel may revoke the interim order or any condition of it, it may confirm the interim order, or vary any condition of it, or it may replace the interim conditions of practice order with an interim suspension order.

The NMC Case Examiners are yet to decide whether there is a case to answer in relation to the allegations made against Mrs Heller. The NMC will write to Mrs Heller when the case is ready for the next stage of the fitness to practise process.

This will be confirmed to Mrs Heller in writing.

That concludes this determination.