

NMC response to the Professional Standards Authority call for evidence alongside the consultation on the Standards of Good Regulation and Standards for Accredited Registers – May 2025

- 1. Our vision is safe, effective and kind nursing and midwifery practice that improves everyone's health and wellbeing. We are the largest healthcare professional regulator in the UK, regulating more than 841,000 nursing and midwifery professionals across three diverse professions which constitute a substantial part of the health and social care workforce across the UK.
- 2. We welcome the opportunity to respond to the <u>call for evidence</u> alongside the public consultation on the Standards of Good Regulation and the Standards for Accredited Registers.
- 3. We have provided a separate response to the public consultation on the Standards of Good Regulation and the Standards for Accredited Registers.
- 4. We note that the aim of this call for evidence includes to gather any published research, which suggests ways professional regulation could improve.
- 5. Our response to this call for evidence is focused on the Standards of Good Regulation as these have direct impact on us as a regulator, rather than Standards for Accredited Registers,
- 6. In this call for evidence, we have focused on our own research outputs, specifically our Spotlight reports. These are part of our commitment to using and sharing insight, to improve our own performance as a regulator, and to uphold standards in nursing and midwifery by positively influencing the context in which our professions learn and work so that they can provide the best care possible.

Call for evidence response

Question 1: What is the name of your organisation?

Nursing and Midwifery Council

Question 2: Type of organisation.

Professional regulator

Question 3: What is your email address?

Policy@nmc-uk.org

1 May 2025

SUBMISSION 1:

The NMC <u>Spotlight on nursing and midwifery report</u> (2024) focuses on three areas:

- **1. People's expectations of care.** This explores people's expectations of the care they receive and of the professionals that provide it. It highlights what people say about what matters most to them.
- **2. People's experiences of care.** This looks at people's experiences of care and how these differ across different groups and care settings. It looks at the factors that shape people's positive and negative experiences of care and how this is reflected in the concerns raised by members of the public in our fitness to practise process.
- **3. People's experiences of raising concerns about care.** This explores people's experiences of raising concerns both in general and to healthcare professional regulators. It sets out what people want from a complaints process and their experiences of making a complaint.

Each section of the report concludes with a 'Using insights' section that details how we and others can make use of the insights included in the report.

SUBMISSION 2:

The NMC <u>Spotlight on nursing and midwifery report</u> (2023) focuses on three areas:

- 1. Becoming a registered professional. This looks at trends in the nurses, midwives and nursing associates joining our register. It also explores people's motivations for joining the professions, their experiences of education and training and how it prepared them for practice and any variation between those educated in the UK and overseas.
- 2. Practising in the UK. This looks at the experiences of early career UK and internationally educated professionals practising in the UK, their career intentions and reasons why they choose to leave our register.
- **3. Maternity care.** Sharing findings from public inquiries and insights from our fitness to practise cases, this looks at people's experiences of maternity services across the UK.