

# Our corporate plan 2024-2026



Regulate



Support



Influence

To encourage safe, kind and effective nursing and midwifery care, we will:

## 1 Progress FtP referrals in a safe and timely way



**Fitness to practise 18-month new plan:**

1. Referral quality, safety and supporting stakeholders
2. Safe and swift progression of cases at screening and investigations
3. Releasing capacity in Case Preparation and Presentation and Investigations
4. Delivering sustainable change in Case Preparation and Presentation
- 5a. Improving the quality and timeliness of decisions (Adjudications and Major investigations)
- 5b. Improving the quality and timeliness of decisions (agreed removals, quality frameworks, guidance)
6. People and organisational design
7. Improving our systems

## 2 Build an inclusive, high-performance learning culture



Thirlwall Inquiry and lessons learned

Whistleblowing investigations

- People and Culture
- Ijeoma Omambala KC

Corporate Learning Approach

- SER Policy and Process Refresh

People Plan

EDI Plan

Ambitious for Change fitness to practise case review

PSA periodic review

Learning from statutory inquiries

Engage our employees on culture change

- All NMC employee conference

Improve handling of corporate complaints



### 3 Modernise our internal systems, tools, policies and processes

Modernisation of Technology Services programme

- Education quality assurance solution
- Customer Relationship Management
- Case Management System

Data Vision

- Data warehouse migration
- Performance analytics and regulatory insights

Regulatory Reform Programme

- Policy and Legislative Design/Implementation)

Delivery of Safeguarding Work Plan

- Implementation of DBS checks

Cybersecurity

Changes in procurement legislation

Launch new intranet

Refreshed financial strategy

Technology services delivery pipeline

Sustainability Plan



### 4 Contribute to the workforce strategies and support professionals in the four nations

A review of nursing and midwifery practice learning

Regulation of nursing associates in Wales

Advanced Practice project

Spotlight report, data reports and use of insight

Lay the groundwork for a refresh of the NMC Code and revalidation



### 5 Strengthen the integrity of the register

Strengthening international registrations processes

Review and strengthening of education quality assurance

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